

Our Acceptable Use Policy defines what we consider to be unacceptable uses of our services.

It is defined in order to allow us to protect our service, customers, and the wider Internet community, from unacceptable activities and to allow us to maintain a high quality of service.

### Forbidden usage of our service

You will not use the service wilfully or otherwise for:

- Operating Internet Relay Chat (IRC), torrent, peer-to-peer, Camfrog or proxy servers (reverse proxy servers used for performance and/or caching of content hosted by us and file-sharing for dissemination of legal files within your organisation are allowed);
- Sending, relaying or promoting any form of phishing, intrusive network marketing, nuisance individual or bulk messages sent via any method such as via email, USENET, forums, chat rooms, social media or similar methods;
- Hosting “spamvertised” websites or other services advertised by spam email or by posting unwanted links to your website on third-party websites, whether or not the advertising was performed using our services;
- Distribution, storage, modification or development of malware or any files or data in violation of copyright or trademark infringement laws;
- Any phishing web page or any activity promoting phishing web pages;
- Committing or promoting illegal activities including those of a fraudulent, violent, threatening, harassing or terrorist nature, hacking, fraudulent misrepresentation, publishing defamatory or knowingly false material, anything in breach of the Computer Misuse Act in England and Wales, child pornography, obscene speech or materials, or anything we deem to be inciting crime;
- Promoting or participating in any illegal or nuisance activities;
- Exploiting children or other vulnerable groups;
- Testing our infrastructure or any services for vulnerabilities, except as where agreed in advance by our technical support team and strictly restricted to your own services;
- Any activity resulting in non-compliance with the law of either the country your services are hosted in or in any legal jurisdiction binding upon you or us;
- Any other activity that we deem to be harmful to other customers or our goodwill, reputation, operations or customer relations.